



Troon has introduced a plan to ensure that every golfer at every Troon-managed facility has an enjoyable golf experience while playing in a reasonable amount of time. Pace of Play (POP) continues to be one of the top complaints among golfers so Troon is addressing this issue by establishing the Troon Values Your Time program with each facility having a TIME PAR.

The TIME PAR is determined by evaluating the appropriate length of time a golfer should comfortably play and enjoy the course. The Bay Golf Course's TIME PAR is **4 hours and 19 minutes**. This TIME PAR is communicated on the Bay's website ([golfatkapalua.com](http://golfatkapalua.com)); when booking a tee time; on tee time confirmation emails; when checking at the golf shop; on scorecards and yardage books; and signage throughout the property.

#### Kapalua Bay Golf Course - Pace of Play (POP) Policy

**Purpose of the Policy** – the purpose of the Policy is to ensure that all golfers have an enjoyable golf experience by eliminating undue delays in play.

**Overview** – Without a doubt POP is of significant importance for golfers and golf course operators alike. A slow POP is a major cause of golfers both leaving the game and having a frustrating golf experience. No one wants to waste time with unnecessary waiting. In fact, the United States Golf Association and the Royal & Ancient – golf's governing bodies - have enacted specific rules to address the slow play issue in golf. (Please see the USGA section on the Bay Golf Course information board for these new rules.)

**Our Commitment to POP:** At the Bay Golf Course we consider the course to be "A Pace of Play Facility". This means that we have a defined policy and specific guidelines in place to facilitate a standard and reasonable POP. The POP for 18 holes under normal conditions at the Bay Golf Course is:

**4 hours and 19 minutes**

(Note: during Cart Path Only days, the POP is adjusted appropriate to the conditions of play and weather.)

**The Challenge:** Just having a POP Policy in place does not guarantee that play will always be at the standard of **4:19**. Here is what we believe about POP:

- We can't do it without everyone's help. The understanding, support, and cooperation of all of our golfers is both critical and indispensable.
- Playing slowly does not equal playing well. For different reasons, both skilled golfers and beginning golfers can be guilty of slow play.
- No one wants to feel rushed or be monitored during their round. However, there will be times when the Player Assistant needs to facilitate a group regaining their position on the course.
- Not everyone has the same perspective on what constitutes an ideal POP. We know our golf course and the TIME PAR of 4 hours and 19 minutes has been established after much consideration.

**Tips on how to play the Bay in 4 hours and 19 minutes:**

1. Play it forward. The Bay Course (like all Hawaii golf courses) is challenging largely due to the constant trade winds. In addition, elevation changes and the Bermuda greens' grain provide additional tests of skill not typically found on the mainland. There is no need to add distance to the mix. Play the tees that are **300 yards shorter** than you would on the mainland – especially for your first round at the Bay.
2. Watch your errant shots carefully – especially your tee shot. Probably the biggest time waster is looking for balls in the rough. Everyone should watch everyone else's tee shot and make note where the ball ends up if headed OB or towards the rough. Use the new Stroke and Distance local rule for lost balls. To minimize the impact of the trades, Bay's fairways are 50% larger than mainland fairways. However, balls will "settle" in the Bermuda grass rough and become hard to find. Our rough mowers devour many golf balls.
3. Follow the new golf rules for 2019 designed to speed up play. (see the posted "2019 Golf's New Rules")
  - a. When lag putting, leave the flag in the hole. Don't wait for someone to tend the flag. It is no longer a penalty to hit the flag with a putt.
  - b. You no longer have 5 minutes to look for a lost ball. As of January 1, 2019, you only have 3 minutes to search for a lost ball.
  - c. Decide in advance what your maximum score per hole will be – this is especially useful for less skilled or beginning golfers.
  - d. Once you arrive at your ball you must play within 40 seconds.
  - e. Play Ready Golf – as long as you can play safely play on. Forget about whose honor it is or who is away. If you are ready - play.
4. Keep up with the group in front of you. This is the best way for you to help preserve the POP.

**Our Procedures:**

- If a group falls behind the POP, a **yellow** message will be sent to the GPS monitor on the group's carts.
- If the group hasn't been able to close the gap within a couple of holes, the GPS message will turn **red** and a Players Assistant will visit with the group to help determine the best plan of action to return to the established POP. Possible actions include:
  - Having the Players' Assistant facilitate play by looking for balls, raking bunkers, moving carts, etc.
  - Moving the group forward one set of tees.
  - Playing a "Scramble" format
  - Allowing other groups to play through
  - Skipping a hole. If a group is requested to skip a hole. If possible, the group may play #1 again.

**Finally:** If you find that you would like to play slower than 4:19, we request that you play after 1pm. This way, 90% of our golfers will be in front of your group and you can play at a more leisurely POP.

If you have any questions, please see the Starter or our Player Assistant. We sincerely hope that you enjoy your round and that you will help us provide a great golf experience for everyone.

Mahalo for your help in maintaining our Pace of Play,

The Bay Golf Course Team